



## GET ANSWERS TO FREQUENTLY ASKED QUESTIONS

### **Q. What is the Ticket to Work (TTW) Program?**

A. TTW is a program under the Social Security Administration (SSA). It was created for individuals who receive either Social Security Disability Insurance (SSDI) benefits or Supplemental Security Income (SSI) benefits due to disability or blindness. TTW offers a choice of services which help individuals find work and earn more money. The goal of this program is to help individuals improve their income and remove their reliance on Social Security cash benefits.

### **Q. How do I get a Ticket to Work?**

A. If you are age 18 through 64 and receive SSDI or SSI cash benefits, then a Ticket to Work is automatically mailed to you.

### **Q. Can I still participate in Ticket to Work if I lost my Ticket?**

A. Yes, the Ticket you receive in the mail is a promotional sample. WF1 can easily verify your eligibility.

### **Q. Why would I want to use the Ticket?**

A. Your Ticket to Work will provide you with employment service options. Working with an Employment Network of your choice, you will follow an Individual Work Plan (IWP) developed for you.

### **Q. What is an Employment Network (EN)?**

A. An EN is an organization or government agency approved by Social Security to assist you in getting the services you need to obtain and maintain employment. WorkForce One Employment Solutions (WF1) has been an approved EN since 2008 and offers employment services to you at NO COST.





**Q. How do I use my Ticket?**

A. To use your Ticket contact Marissa Aquino-Rivera, Disability Program Success Coach, at (954) 401-9951. She will set a time and location to meet with you. At the meeting, you will discuss your goals and she will help you develop your IWP. The services which WF1 provides will assist you to follow that plan.

**Q. Why should I assign my Ticket to WF1?**

A. WF1 provides high quality employment services and has an established working relationship with Social Security. WF1 understands the impact of going to work and will work with you to explore your employment options.

**Q. If I go to work what will happen to my cash and medical benefits?**

A. SSDI offers long-term employment support for you to test your ability to work. Generally, this includes a 9-month trial work period. During this time you will continue to receive cash benefits. Generally, medical coverage can continue for up to 93 months after completing your trial work period.

**Q. Do I have to use my Ticket?**

A. No, Ticket to Work is a voluntary program. If you want to go to work, you can use the Ticket to get the employment services. You can also hold onto your Ticket for later use.

**Q. Does using the Ticket affect my Medical Disability Reviews?**

A. If you are participating in the Ticket to Work program and making timely progress pursuing your IWP, you will not have a Medical Disability Review.

**Q. How can I get more information about the Ticket to Work program?**

A. Contact WF1 at (954) 401- 9951 or send an email to [TTWProgram@wf1broward.com](mailto:TTWProgram@wf1broward.com).

