



## Frequently Asked Questions Workforce Investment Act (WIA)

- 1. What kind of training can I receive through the WIA program?**

You may receive training through any of the approved training providers listed on the approved training provider list. The ITA list of approved training providers and programs can be found on our website [www.wf1broward.com](http://www.wf1broward.com)
- 2. Do I have to live in Broward County to receive WIA funding?**

No, you do not have to live in Broward County to receive WIA funding; *however*, you would have to apply for funding at a WorkForce One Career Center in the county in which you reside.
- 3. What, if any, are the income requirements for WIA funding?**

When you meet with your Success Coach you will need to provide all income information including: pay stubs (for last 6 months, if applicable), Food stamp eligibility documentation, unemployment verification, letter of support from family member (**please refer to document check list**).
- 4. I am interested in GED preparation; will WorkForce One Employment Solutions pay for it?**

Free basic education and GED preparation classes are provided through the Florida department of education. Please check the [fldoe.org](http://fldoe.org) website for further details.
- 5. Can I receive WIA funding if I have a student loan in default?**

Yes, you can still receive funding for training.
- 6. How do I qualify for WIA funding?**

You must present all required documentation as identified on document checklist.
- 7. How long is the process?**

The processing time is approximately three weeks following the submission of all required documentation to your Success Coach.
- 8. What if I live in a homeless shelter? Can I get training through WIA?**

Yes, training is available for anyone who meets the WIA eligibility requirements.
- 9. How much will WorkForce One pay for training?**

WorkForce One Employment Solutions will pay up to a maximum of \$6,000.00 per trainee for WIA approved training.
- 10. Can I apply for WIA if I am collecting unemployment from another state?**

Yes. However you must provide documentation showing that you are receiving unemployment.
- 11. What if I collect cash assistance or participate in the WTP program?**

If you are receiving cash assistance or are in WTP you must refer back to your WTP Success Coach for instructions on how to enroll in training.



**12. Is there an age limit for WIA training?**

All ages are encouraged to apply for WIA training.

**13. What if I have a Bachelor's degree do I still qualify for WIA-funded training?**

Yes, participants with a bachelor's degree are able to apply for WIA training.

**14. I am already attending school. Will WorkForce One Employment Solutions pay my tuition retroactively?**

No, unfortunately, WIA will only pay for training from the time that you are approved for and receive a training voucher. Any costs incurred prior to your approval will be your responsibility.

**15. What if I have a high school diploma\degree from another country?**

This will not disqualify you from WIA enrollment, however, you must check with the school of your choice for acceptance, transferability of credits and other enrollment requirements.

**16. I collect SSDI/SSI can I get training?**

Yes, it is possible for you to receive SSDI/SSI and WIA funding. Your Success Coach will review your income status during the enrollment process.

**17. Is there help for childcare while I am in school?**

Yes, you may be eligible to receive assistance with daycare during the hours you are attending classes.

**18. I don't know what kind of training I am interested in pursuing; can I get help in making my decision?**

Your Success Coach can provide you with career exploration and assessment tools, as well as a training provider performance data to assist you in making an informed decision. However, it is up to you to research training schools and select the school/course that would be most appropriate for you.

**19. What if I am not fluent in English?**

Unfortunately, most courses are taught only in English. Please check with the school of your choice for further details. If additional English courses are deemed necessary before enrollment into a training program, then your WIA Success Coach can refer you to local community resources that can assist you.

**20. I have been convicted of a crime; can I still apply for WIA-funded training?**

Yes, you can still receive WIA funding for training. However, certain fields of study require a license from the state, which is difficult to obtain once you have been convicted of certain crimes.

**21. Can persons with disabilities receive WIA-funded training?**

Yes, anyone who meets WIA enrollment requirements can receive funding for training. Please refer to our document checklist for eligibility requirements.

